

March 14, 2011

Braam Oversight Panel Meeting

Children's
Administration
(CA) and Aging
and Disability
Services
Administration
(ADSA)



Washington State
Department of Social
& Health Services

CA Children's Administration





Updates from Children's Administration

Denise Revels Robinson, MSW

Assistant Secretary

DSHS - Children's Administration (CA)



Meeting Health Care Needs of Children in Foster Care

MaryAnne Lindeblad, BSN, MPH

Assistant Secretary

*DSHS - Aging and Disability Services
Administration (ADSA)*

Fostering Well-Being Program Highlights

Christina Garcia, BA, RN

*Supervisor, Fostering Well-Being Care
Coordinator Unit (FWB CCU)*

*DSHS - Aging and Disability Services
Administration*





Structural Changes

- The Care Coordination Unit and Regional Medical Consultants were transferred from Medicaid Purchasing Administration (MPA) to Aging and Disability Services Administration
 - New reporting structure - Candace Goehring, MN RN now supervising
- The Foster Care Medical Team (FCMT) will remain with MPA

Fostering Well Being Program 2010 Implementation Highlights

- From January 1, 2010 through December 31, 2010:
 - 6,095 children were newly-placed into foster care and determined eligible for Medicaid
- Child Profile immunization reports were sent to caregivers for each newly placed child
- In November 2010, the Foster Care Medical Team (FCMT) began mailing comprehensive health care reports to caregivers of newly placed children under the age of 13





Care Coordination Unit Activities

Between March 1, 2010 and December 31, 2010, the Care Coordination Unit (CCU):

- Received approximately 550 referrals from Regional Medical Consultants, Child Health and Education Tracking (CHET) Screeners, Caregivers and Social Workers
- Developed 442 Care Coordination Summaries
- Contacted nearly 4,000 social workers, caregivers and providers to discuss care coordination needs for these children

Care Coordination Unit Activities (continued)

- Working with ProviderOne to send *automated* Early Periodic Screening Diagnosis and Treatment (EPSDT) exam reminder letters to caregivers
- Working to mail Predictive Risk Intelligent System (PRISM) Health Care Reports to caregivers with youth over the age of 13
 - Much of this work entails the redaction of thousands of reproductive health codes, to ensure confidentiality is maintained





Strategies for Improving Medical Records Requests

- Using a new medical records request process, during the months of September 2010 through December 2010, FCMT requested medical records for 94% of children in placement 30 days or longer
- Of those 94% of children, approximately 95% received at least one medical record back
- All medical records received were uploaded into the Children's Administration FamLink system



Plans for 2011

- Continued Implementation of Program including:
 - Quality Assurance Development
 - Evaluation of work process for efficiencies and quality
- Collaborative work with CA on Medically Fragile Quality Assurance Plan
- Ongoing work with the Division of Developmental Disabilities (DDD)



Monthly & Quarterly Informational Reports

Presentations by Regional Administrators

- Caseload Size by Randy Hart
- Monthly Visits by Randy Hart
- 17.5 Youth Transition (Exit) Staffings by Joel Odimba
- Health & Education Plans in ISSP Updated Every 6 Months by Myra Casey
- Adequate Safeguards for SAY/PAAY by Nancy Sutton
- Sibling Visits and Contacts by Nancy Sutton



Caseload Report Update

Presentation by:

- **Elizabeth Jones, Statewide Quality Assurance/Improvement Manager**
- **Nicole Muller, Statewide Practice Consultant**
- **Chris Trujillo, Performance Evaluation Manager**

DSHS - Children's Administration (CA)



Background

- Current Caseload Report used for Braam Settlement Agreement
- September 2010 meeting with parties to Braam Settlement Agreement
- Development of New Caseload Report
- Status of New Caseload Report



Guiding Principles: Caseload Report Design

- Develop and use one tool for consistent management monitoring and reporting
- Report must provide caseload and social worker information for major program service areas
 - Child and Family Welfare Services (CFWS)
 - Child Protective Services (CPS)
 - Family Voluntary Services (FVS)
 - Family Reconciliation Services (FRS)
 - Home Studies
- Case weighting of caseload data should be limited as much as possible



What's New

- Caseloads by major program service areas
- Social worker classification by major program service areas
- Identification of social workers with mixed caseloads
- High level of case and social worker detail for supervision and management
- Case weighting limited and applied to caseload data

Social Workers with Mixed Caseloads

- 199 of 1167 social workers have a mixed caseload (*preliminary data*):
 - 55 of 199 (27%) consist only of a mix of CPS, FVS, and FRS service cases
 - 69 of 199 (35%) do not include a CFWS assignment for child placement or child in-home services
 - 85 of 199 (43%) do not have a child in the Braam Class (<18 years in out-of-home care or trial return home under CA Placement & Care Authority)





Social Workers with Mixed Caseloads *(continued)*

- 199 Mixed Caseloads – Percentage identified as CFWS:

0% = 55 social workers

1% - 29% = 34 social workers

30% - 49% = 22 social workers

50% - 75% = 25 social workers

76% - 97% = 63 social workers



Social Workers with Mixed Caseloads *(continued)*

- Mixed Caseloads – Less than 30% CFWS:

1 - 5 % = 9 Social Workers

6 - 10% = 8 Social Workers

11 - 20% = 11 Social Workers

21 - 29% = 6 Social Workers

Using New Caseload Report for Braam Settlement Agreement

- a) Percent/Count of CFWS social workers with caseloads at or below 18 (*est.* 610 SW)
- b) Percent/Count of social workers with mixed caseloads, at least 30% CFWS assignments, with caseloads at or below 18 (*est.* 106 SW)
- c) Percent/Count of social workers by category of caseload size (e.g. 0-4 cases, 5-10 cases, etc)





New Caseload Report Includes

- FamLink worker and provider assignments
- Social worker level 2 and 3 with at least one qualifying assignment
- Data by major program service areas
- Counts by state, region, office, worker
- Split-coded assignments
- Case Weighting

Case Weighting

- Indian Child Welfare (ICW) weighted .3
- CFWS - Interstate Compact weighted .5
- CFWS Courtesy Supervision weighted .5
- Guardianships weighted .18 (was .36)
- Tribal Payment Only weighted .18 (was .36)





New Caseload Report Excludes

- Social workers with no qualifying assignments
- Social work supervisors
- Cases that cannot be closed due to FamLink error (assigned to Closed but Not Completed (CNC) Straw ID)
- Division of Licensed Resources (DLR) workers



Next Steps

- Continue to show more accuracy in caseload data
- Transition home study caseloads to social workers specializing in home studies
- Continue to close guardianship cases and transition to specialized caseloads
- Bring new caseload report to next Braam Oversight Panel meeting and transition to new report with start of new fiscal year